

## Housing that meets your needs - KPI's 2024-2025

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP1.2.01 Number of Homeless Households living in Temporary Accommodation (TA)	Cllr N Cotter	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Nicola Riley</li> </ul>	Smaller Is Better	77	45	▲	73	45	▲
<p><b>Commentary</b>                      There were 77 households living in temporary accommodation against the maximum target of 45. This is an average of 147 people, over half were under 18. The measure is reporting behind for year to date (average 73 against a maximum of 45). We continue to see a growing proportion of single people with complex needs and households that have been evicted from Home Office accommodation. The percentage of singles in temporary accommodation was 30% of the overall households, the percentage of resettlement related households was 16%. The total average number of people in temporary accommodation was 147, 79 (53%) children of them 63% were under the age of 10 and 37% were over 10. Reducing the need for temporary accommodation is dependent on many national factors. We continue to prevent around 60% of homeless presentations.</p>									
BP1.2.04 No of affordable homes delivered	Cllr N Cotter	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Nicola Riley</li> </ul>	Bigger Is Better	83	50	★	154	100	★
<p><b>Commentary</b>                      83 affordable housing completions were reported by registered providers this quarter, comprising 33 shared ownership, 34 affordable rent and 16 social rent</p>									
BP1.2.05 % of Homelessness cases successfully prevented rather than relief/main duty being applied	Cllr N Cotter	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Richard Smith</li> </ul>	Bigger Is Better	64.00%	60.00%	★	71.00%	60.00%	★
<p><b>Commentary</b>                      At the end of quarter 2 we had successfully prevented homelessness in 67 cases. An increase of approximately 57% on the previous quarter. 21 of these cases were made final offers to the private rented sector</p>									

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP1.2.06 Average time taken to process Housing Benefit New Claims and council tax reduction (Days)	Cllr L McLean	<ul style="list-style-type: none"> <li>■ Michael Furness</li> <li>■ Stephen Hinds</li> </ul>	Smaller Is Better	9	18	★	12	18	★
<b>Commentary</b> We are continuing to monitor the work in this area									
BP1.2.07 Average time taken to process Housing Benefit Change Events & council tax reduction (Days)	Cllr L McLean	<ul style="list-style-type: none"> <li>■ Michael Furness</li> <li>■ Stephen Hinds</li> </ul>	Smaller Is Better	3	8	★	3	8	★
<b>Commentary</b> We are continuing to monitor the work in this area									
BP1.2.08 % of Major Planning Applications determined to National Indicator	Cllr J Conway	<ul style="list-style-type: none"> <li>■ David Peckford</li> <li>■ Ian Boll</li> </ul>	Bigger Is Better	64.3%	60.0%	★	79.0%	60.0%	★
<b>Commentary</b> 64.3% of Major Planning Applications determined during Q2 2024/25, were determined within the National Indicator target or agreed timeframe.									
BP1.2.09 % of Non-Major Planning Applications determined to National Indicator	Cllr J Conway	<ul style="list-style-type: none"> <li>■ David Peckford</li> <li>■ Ian Boll</li> </ul>	Bigger Is Better	84.0%	70.0%	★	85.2%	70.0%	★
<b>Commentary</b> 84% of Non-Major Planning Applications determined during Q2 2024/25, were determined within National Indicator target or agreed timeframe									

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP1.2.10 % of Major Applications overturned at appeal	Cllr J Conway	<ul style="list-style-type: none"> <li>■ David Peckford</li> <li>■ Ian Boll</li> </ul>	Smaller Is Better	14.3%	10.0%	●	16.5%	10.0%	●
<b>Commentary</b> 2 Major Planning Application decision were overturned at Appeal by the Planning Inspectorate during Q2 2024/25. This amounts to 14.29% of the total of 14 Major applications determined by the Council during Q2 of 2024/25. These application were: 23/00853/OUT – Warwick Road, Banbury- Outline planning permission for up to 170 dwellings etc, and 22/02866/OUT – Ploughley Road, Ambroseden - Outline planning application for 120 dwellings etc. Officers are cognisant of the situation regarding appeals and major developments and are working to reduce the percentage of overturns at appeal by ensuring decision making is as robust as possible. Officers are liaising with the Portfolio Holder for Planning and Development Management on this matter.									
BP1.2.11 % of Non-Major Applications overturned at appeal	Cllr J Conway	<ul style="list-style-type: none"> <li>■ David Peckford</li> <li>■ Ian Boll</li> </ul>	Smaller Is Better	1.1%	10.0%	★	1.0%	10.0%	★
<b>Commentary</b> 3 Non-Major Planning Application decision were overturned at Appeal by the Planning Inspectorate during Q2 2024/25									
BP1.2.12 Average time taken for new applications to be responded to within 15 working days	Cllr N Cotter	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Richard Smith</li> </ul>	Smaller Is Better	9	15	★	11	15	★
<b>Commentary</b> Continual progress has been made during Q2 to keep this measure well within target.									
BP1.2.13 Net Additional Housing Completions to meet Cherwell needs	Cllr J Conway	<ul style="list-style-type: none"> <li>■ David Peckford</li> <li>■ Ian Boll</li> </ul>	Bigger Is Better	307	571	▲	307	571	▲
<b>Commentary</b> Provisional half year housing completions are 307. This suggests that the Local Plan housing requirement for Cherwell (1,142 per annum) will be difficult to meet this monitoring year; a new Local Plan is being prepared. There are permissions and appeal decisions that provide for new housing but there is dependency on developers to deliver. There is also a lag time involved i.e. further planning permissions now would not lead to additional delivery now / in the next 6 months. The overall cause of lower completions is the slow rate of delivery on strategic sites at Bicester, the delays in sites coming forward in the Kidlington/Begbroke/Yarnton area and national housing market circumstances. More broadly (and longer term), officers are presently working in the interest of supporting delivery at Bicester and in helping to coordinate delivery in the south of Cherwell.									

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP1.2.14 % of BC full plans assessed within 5 weeks (or longer with applicant's agreement)	Cllr J Conway	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Tony Brummell</li> </ul>	Bigger Is Better	100.00%	95.00%	★	96.15%	95.00%	★
<p><b>Commentary</b>  We received 51 Full Plans applications of which all were determined within the 25 day statutory period or extensions of time agreed with the client.</p>									

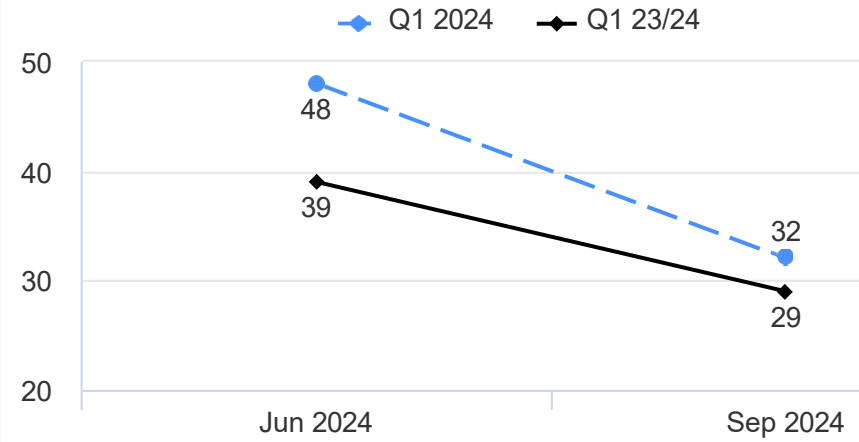
## Housing that meets your needs - Monitoring Only Measures

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

### BP1.2.03 Homes improved through enforcement action

#### Commentary

32 properties improved following formal and substantive informal enforcement interventions by the Housing Standards Team in Quarter 2. A similar number of properties (29) were improved in the same period last year.



Supporting environmental sustainability - KPIs 2024-2025

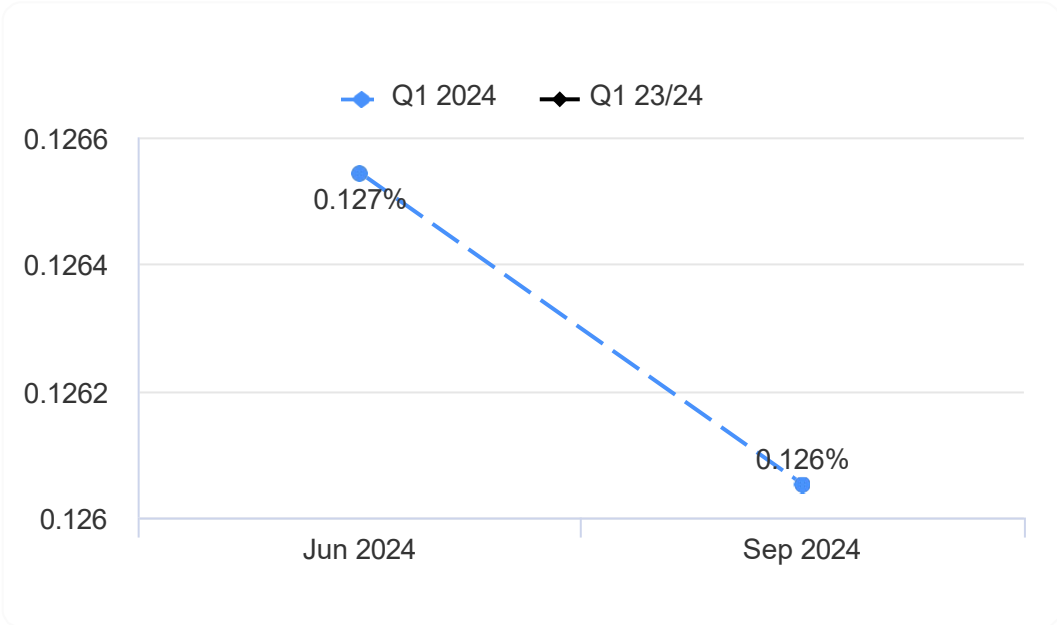
Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP2.2.01 % Waste Recycled & Composted	Cllr I Middleton	<ul style="list-style-type: none"> <li>■ Ed Potter</li> <li>■ Ian Boll</li> </ul>	Bigger Is Better	54.76%	54.00%	★	55.25%	54.00%	★
<p><b>Commentary</b> Recycling % is currently on track to be at the same level as the previous year.</p>									
BP2.2.03 % of Climate Action Plan delivering to target	Cllr D Hingley	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Jo Miskin</li> </ul>	Bigger Is Better	61.48%	66.00%	★	61.48%	66.00%	★
<p><b>Commentary</b> In the Q1, out of total 122 Climate Actions, 87 actions were On-going, 20 actions were On-hold, 7 actions were got Completed, and 8 actions were Not applicable anymore. The actions were further marked as per their RAG ratings for Q1, and out of total 122 Climate Actions, 75 actions were in Green, 26 were in Amber and 21 actions were in Red. In this Quarter we've manage to complete the light touch revision of the Climate Action Plan (CAP) and will publish in the early next quarter which will have total 126 Actions compared to 122 in the previous CAP. The Climate Action Team is improving the rate of working and achieving Climate Targets further for the Council and Cherwell overall. In terms of Natural Capital, we are aligning with and progressively working on the Oxfordshire Climate Adaptation Route Map, the Local Nature Recovery Strategy (LNRS), and projects such as Enabling Nature-Based Carbon Sequestration in Oxfordshire. We continue to look for opportunities to build our team as well as strengthening relationships with internal and external stakeholders and networks, to accelerate climate action.</p>									

## Supporting environmental sustainability - Monitoring Measures

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

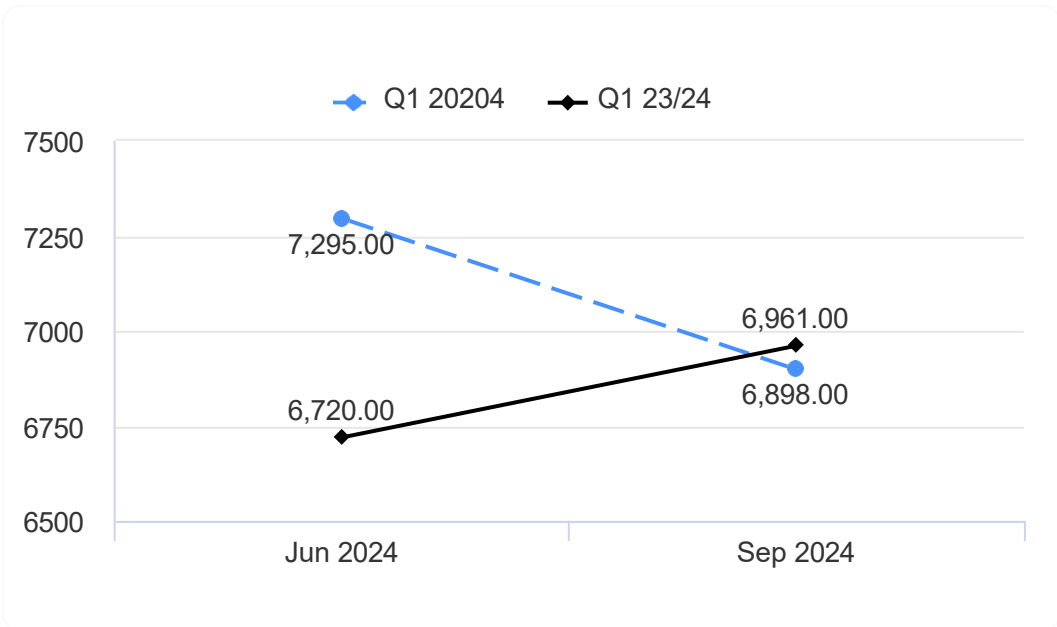
### BP2.2.04 % of missed waste containers

Commentary  
0.001% of missed bins has reduced in the second quarter compared to the first quarter.



### BP2.2.01d Tonnes residual household waste collected

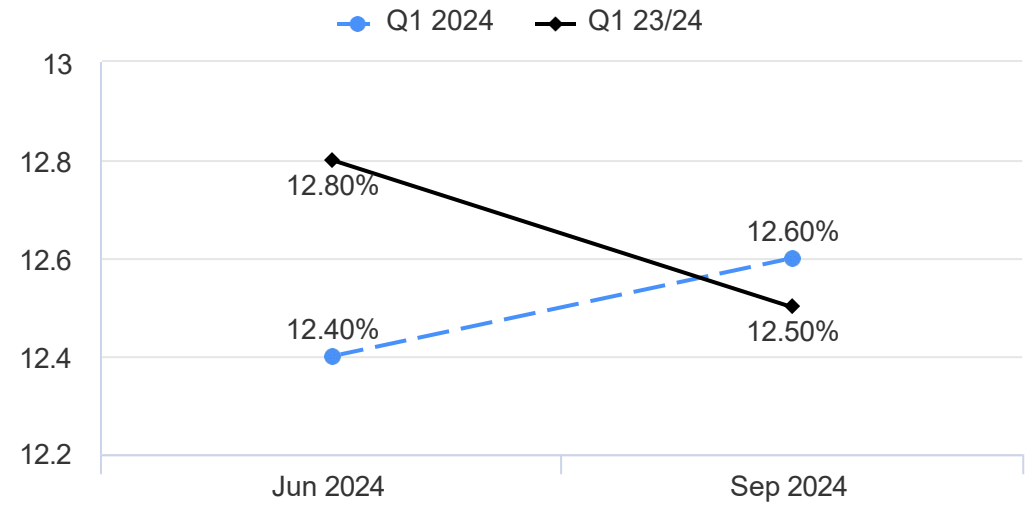
Commentary  
Residual waste is at the same level as last year.



BP2.2.07 % of Recycling Contamination rate

Contamination rate is at the same levels as the previous year.

Commentary





An enterprising economy with strong and vibrant local centres - KPIs 2024-2025

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G
BP3.2.01 % of Council Tax collected, increase Council Tax Base	Cllr L McLean	<ul style="list-style-type: none"> <li>■ Michael Furness</li> <li>■ Stephen Hinds</li> </ul>	Bigger Is Better	56.43%	56.30%	★
BP3.2.02 % of Business Rates collected, increasing NNDR Base	Cllr L McLean	<ul style="list-style-type: none"> <li>■ Michael Furness</li> <li>■ Stephen Hinds</li> </ul>	Bigger Is Better	60.41%	58.50%	★

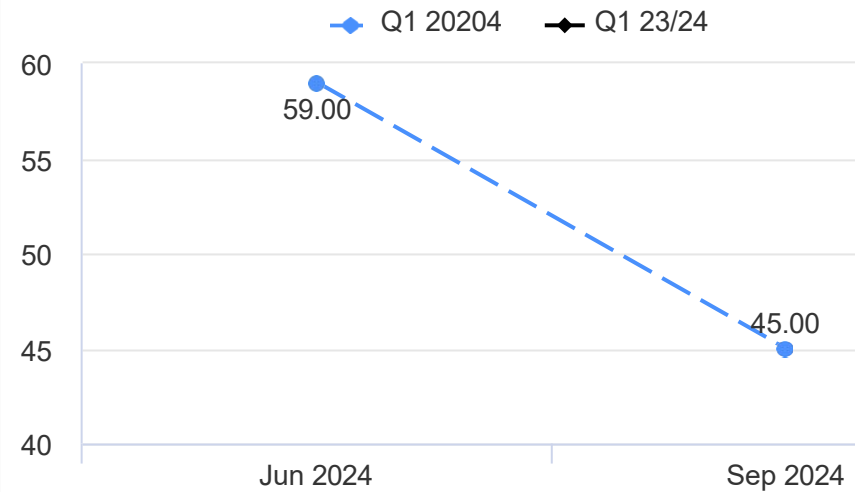
# An enterprising economy with strong and vibrant local centres - Monitoring Measures

Please note in all the charts below the blue line represents the current performance and the black line the previous financial year 2023-24

## BP3.2.04 No. of businesses engaged through UKSPF and REPF funded programmes

45 businesses were engaged, benefitting from \* Free Green Skills courses \*Support to the Cherwell Business Awards, to recognise and showcase the achievements of Cherwell businesses.

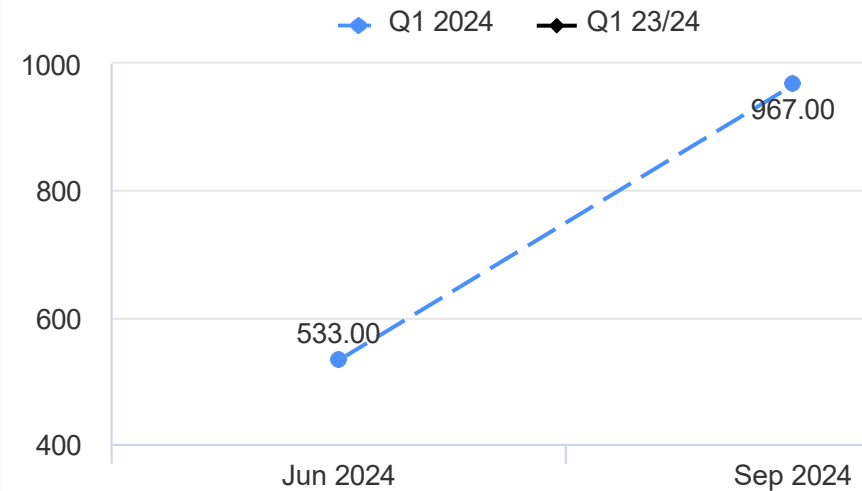
Commentary



## BP3.2.05 No. of residents engaged through UKSPF and REPF funded programmes

967 residents were engaged, benefitting from \* Free Green Skills courses \* Employability support sessions \* A community music workshop programme \* Widened participation in cultural activities and attendance at performances at a theatre and arts centre \* Widened access to an existing community garden through new events to bring communities together.

Commentary



Healthy, resilient and engaged communities - KPIs 2024-2025

Measure	Portfolio Holder	Director/Lead Officer	Good is	Qtr Actual	Qtr Target	R.A.G	YTD Actual	YTD Target	YTD R.A.G
BP4.2.04 % of due food hygiene inspections of premises rated A-D completed	Cllr R Parkinson	<ul style="list-style-type: none"> <li>■ Ian Boll</li> <li>■ Tim Hughes</li> </ul>	Bigger Is Better	97.14%	95.00%	★	97.89%	95.00%	★

**Commentary**

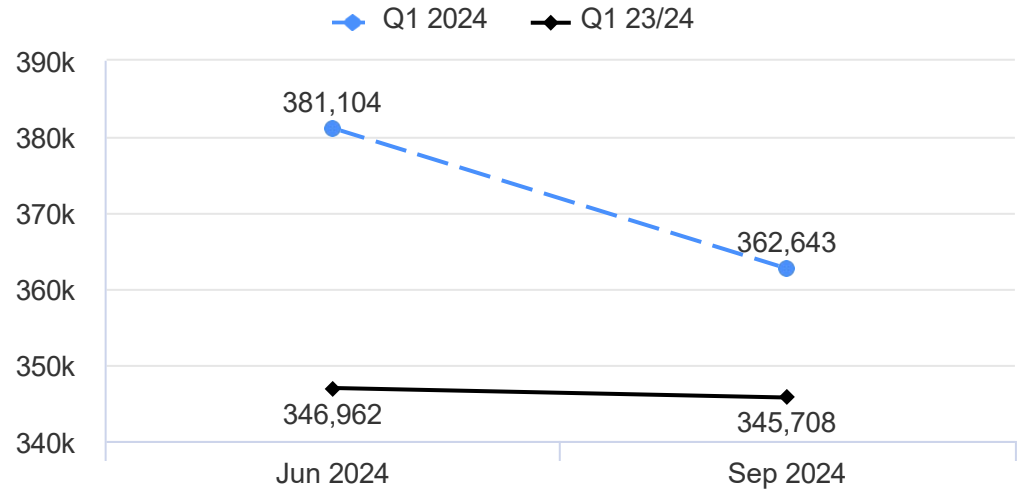
Statutory inspection plan still on target to meet the Council's food hygiene inspection obligations, as set out and reported to the Food Standards Agency.

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BP4.2.01 Number of Visits/Usage of all Leisure Facilities within the District

Commentary

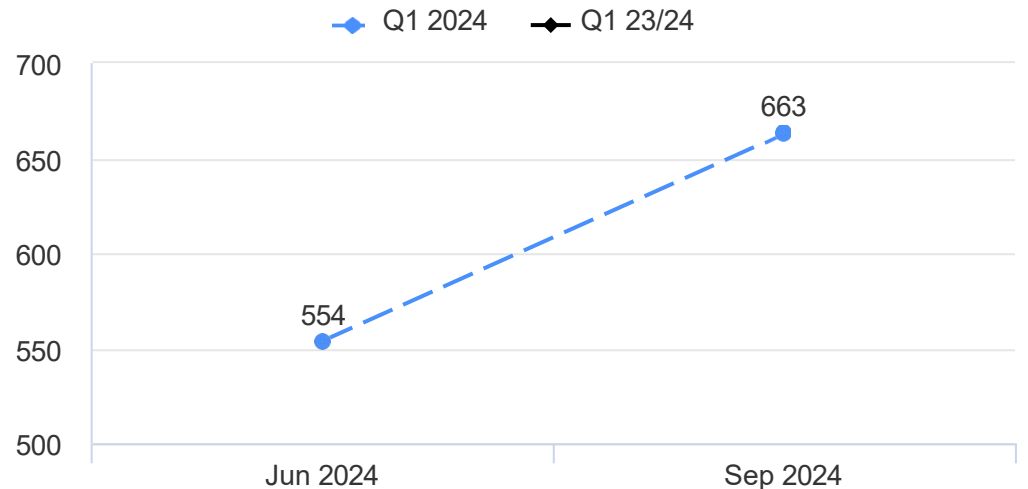
Usage figures for the leisure centres continue to increase against the same quarter from last year. Bicester Leisure Centre increased from 102,347 users to 111,465, Kidlington Leisure Centre increased from 63,244 to 67,789 and Spiceball Leisure Centre increased the most from 125,713 unique visits to 140,065. There was an overall decrease of circa 4,500 users at Woodgreen Leisure Centre, however this related to reduced swimming numbers for the Outdoor Pool in September 2024 against 2023 due to the wet weather in September 24



BP4.2.02 Residents who have taken part in programmes contributing to improving health inequalities

Commentary

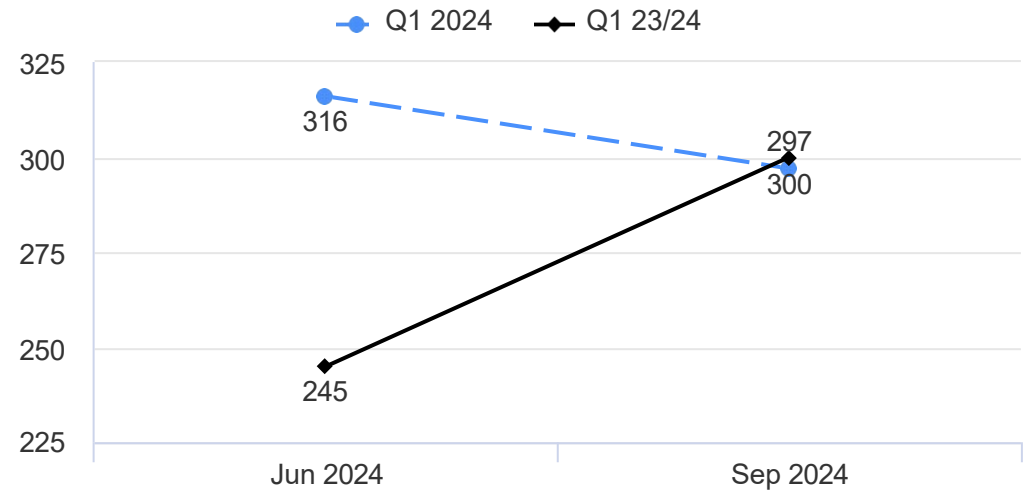
Highly successful quarter with a large number of participants joining Move Together and You Move health prevention programmes. You Move have had 394 participants register in the quarter with 1026 attendances at sessions. Move Together saw 269 adults sign up with 426 people with Long Term Conditions currently working with the team before their 3 month review with 2,972 having benefitted and been through the Move Together programme. During this quarter new funded elements (Public Health and ICB) to the programme started with Early Years and Maternity opportunities being signposted towards.



### BP4.2.05 Number of Illegal Fly Tips

#### Commentary

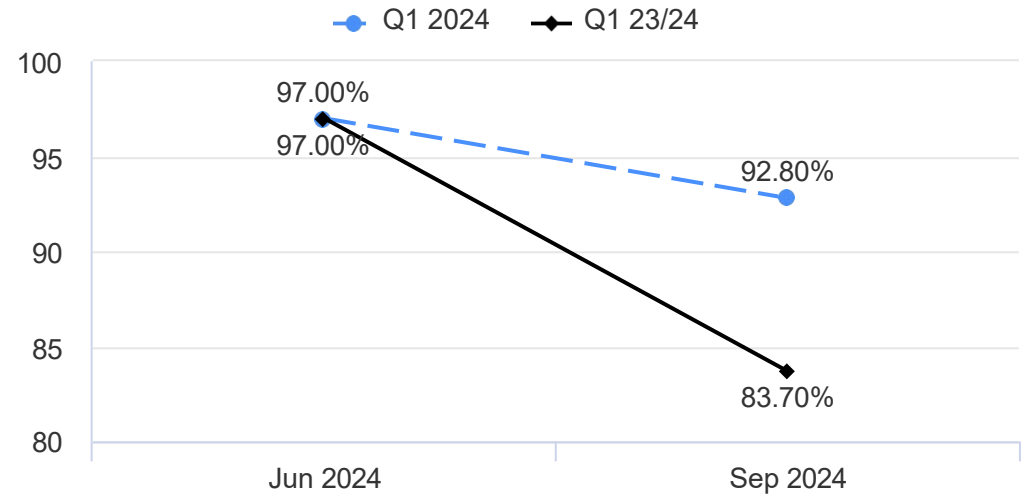
This is a decrease of 3 on the same period in 2023. Of the 297 reports received 231 were investigated.



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BP5.1.02 Non-ringfenced reserves as percentage of service spend

92.8% is a reduction of 4.2% compared to Q1, which is due to ~450k of reserves usage approved in Q2, and an increase of £1m in forecast Revenue Expenditure Funded by Capital Under Statute which is included in service spend. This relates primarily to £250k for the Thames Valley CCTV partnership and £560k of S106 funding towards temporary accommodation units with South Oxfordshire Housing Association. Note that this measure is defined by the Office for Local Government, and takes service spend from the quarterly revenue update (for Q1-3) and revenue outturn (for Q4) government returns. Due to the timing of this report this measure is provided before the government returns are finalised and so may be subject to change. If there is any change the measure for this quarter will be updated in the following quarter. The Q1 figure has been updated from 100.1% to 97.0% for this reason.



BP5.1.07 Number of upheld complaints

There were 17 upheld complaints, one more than last quarter.

